



MILES AHEAD 2018 ANNUAL REPORT

# TALENT & CULTURE

Ryder's innovative technologies and solutions are driven by our people. Their leadership, creativity, and expertise enable us to be an industry leader focused on delivering unparalleled customer service and value.



9,500

OF THE SAFEST  
PROFESSIONAL  
DRIVERS



Ryder's skilled drivers often wear the uniforms of our customers, serving as frontline representatives to their customers. At Ryder, our drivers receive continuous training and their vehicles are equipped with innovative technologies to promote safety on the roadways. Additionally, Ryder recognizes its safest drivers each year, many of whom have driven more than a million miles without an accident or a ticket.

# 10,200

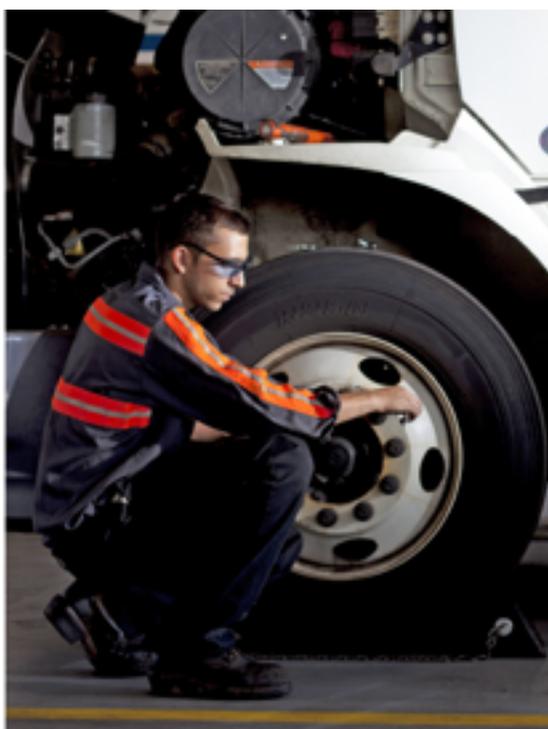
## OF THE MOST EFFICIENT WAREHOUSE EMPLOYEES

With more than 55 million square feet of warehousing operations, Ryder has a deep understanding of what it takes to consistently drive efficiencies to ensure on-time delivery. It's about skilled professionals, trained in the best LEAN processes, equipped with the right technology, performing specialized services, such as kitting, product assembly, returns management, and packaging.



# 6,300

## WELL-TRAINED COMMERCIAL VEHICLE TECHNICIANS



The more technology continues to evolve, the more Ryder remains committed to ensuring our technicians are equipped with the latest training, mechanical expertise, and computer skills. This makes it possible for our vehicles to operate safely and sustainably while maximizing vehicle uptime and ensuring on-time deliveries. Ryder's training encompasses traditional diesel, as well as advanced vehicle technologies. We even provide hands-on diesel technician training to military veterans exiting service, placing graduates in positions at Ryder locations across the country.

# 310

## OF THE BRIGHTEST LOGISTICS ENGINEERS

Rising consumer expectations in the "now economy" are forcing continuous change to supply chains. Ryder's logistics engineers offer customer solutions that adapt their supply chains to address this dynamic environment. Our specialized expertise allows us to meet the unique needs of key industries including automotive, retail, consumer packaged goods, industrial, and technology.



## THOUSANDS OF TALENTED OPERATIONS, SALES AND SUPPORT SPECIALISTS



Ryder has the best talent in the industry—such as sales and marketing, operations management, and professional support—developing breakthrough solutions and making our customers more efficient and successful every day. Our collective goal is to deliver industry-leading service, collaboration, and continuous improvement, which enables Ryder to innovate, add value, and contribute to our customers' success.

# HIGHLIGHTED AWARDS 2018

Ryder is proud to have been recognized by some of the most respected organizations in business. We are continuously striving for new ways to support our customers, employees, and the communities where we work and live.



## FORTUNE WORLD'S MOST ADMIRABLE COMPANIES 2018

For the sixth year in a row, Ryder has been named one of Fortune magazine's Worlds Most Admired Companies, ranking as one of the top five companies within the Trucking, Transportation, and Logistics industry.



## FORBES AMERICA'S BEST EMPLOYERS FOR WOMEN 2018

Ryder was named among Forbes magazine's rankings of America's Best Employers for Women for our successful efforts to foster an equitable workplace for all employees. This was the magazine's inaugural year compiling this list.



## INBOUND LOGISTICS GREEN SUPPLY CHAIN PARTNER 2018

For the tenth consecutive year, Ryder has been named an Inbound Logistics Green Supply Chain Partner for demonstrating a deep commitment to green initiatives in transportation and supply chain sustainability.



## HIRING OUR HEROES 2018

Ryder hired more than 1,400 veterans in 2018, exceeding our goals and bringing the percentage of veterans in our U.S. workforce to 10 percent. As a leader in transportation and logistics, Ryder understands the unique work experiences of military personnel and values their inherent leadership qualities.